



# Advancing Collaborative Knowledge Environments: New Trends in E-Collaboration

*By Ned Kock*

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## **Advancing Collaborative Knowledge Environments: New Trends in E-Collaboration** By Ned Kock

Effective technologies and tools for e-collaboration are central to the development and evolution of modern work and educational landscapes. Studies on the design, implementation, and evaluation of e-collaboration applications help individuals and businesses in their pursuit of effective tools for increasingly virtual modes of communication.

**Advancing Collaborative Knowledge Environments: New Trends in E-Collaboration** discusses the latest findings in knowledge-intensive, collaborative environments, focusing on frameworks and solutions for improving collaboration online. Uniting research on the effectiveness of instant messaging, the role of presence and awareness in real-time collaboration, and other key concepts, this reference is useful for those interested in frameworks for new collaboration technologies, as well as existing users of new technologies and applications.

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### **Editorial Review**

#### About the Author

**Ned Kock** is a professor of Information Systems and the Director of the Collaborative for International Technology Studies, in the Sanchez School of Business, at Texas A&M International University. He holds degrees in electronics engineering (B.E.E.), computer science (M.S.) and management information systems (Ph.D.). Ned has authored and edited several books, including the bestselling *Systems Analysis and Design Fundamentals: A Business Process Redesign Approach*. Ned has published his research in a number of high-impact journals including *Communications of the ACM*, *Decision Support Systems*, *European Journal of Information Systems*, *IEEE Transactions (various)*, *Information & Management*, *Information Systems Journal*, *Journal of the AIS*, *MIS Quarterly* and *Organization Science*. He is the Founding Editor-in-Chief of the *International Journal of e-Collaboration*, Associate Editor of the *Journal of Systems and Information Technology* and Associate Editor for Information Systems of the journal *IEEE Transactions on Professional Communication*. His research interests include e-collaboration, human evolution, action research, ethical and legal issues in technology research and management and business process improvement.

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